Ai16ZH Privacy Policy

Last revised: January 2025

This Privacy Policy forms part of the Ai16ZH Terms and Conditions ("Terms").

The terms used in this Privacy Policy shall have the same meanings as in the Terms except

as otherwise provided herein.

This Privacy Policy explains how Ai16ZH and Ai16ZH's Operators collect, use,

process, disclose, share, transfer, and protect personal information obtained through Best

Wallet and its partners. The terms "we," "us," and "our" refer to Ai16ZH and Ai16ZH's

Operators. When we ask for certain personal information from users, it is because we are

required by applicable laws or government orders to collect such information or it is relevant

for our specified purposes. Please refer to the separate Cookies Policy for the exact use of

cookies.

Please carefully read the full content of this Privacy Policy. When visiting the Ai16ZH

website, regardless of whether or not you register for or log in, you acknowledge,

understand, and consent to all articles described in this Privacy Policy. We will not use your

personal information for any purpose not covered in this Privacy Policy, the Cookies Policy

or the Terms without prior notification to you and your consent.

This Privacy Policy has incorporated elements from the General Data Protection Regulation

(GDPR) as we act in accordance with its personal information processing rules within the

European Economic Area (EEA). We utilize standard contract clauses, rely on the European

Commission's adequacy decisions about certain countries, as applicable, and obtain your

consent for these data transfers to third countries if required by applicable laws.

1. TYPES OF DATA WE COLLECT

The types of Personal Data that we collect directly from you or third parties depend on the

circumstances of collection and the nature of the service requested or transaction

undertaken. It may include (but is not limited to):

(a) personal information that links back to an individual, e.g., name, date of birth, and other

personal identification numbers;

(b) contact information, e.g., address, phone number and email address, Ethereum wallet

address:

- (c) technical information, e.g., IP address for API services and logins
- (d) statistical data, e.g., hits to the website.

2. HOW DO WE COLLECT PERSONAL DATA? Ai16ZH Privacy Policy

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2. HOW DO WE COLLECT PERSONAL DATA?

This Privacy Policy covers any Personal Data provided to us:

- (a) when you engage with our products and services;
- (b) when you create an account with us;
- (c) under any other contractual agreement or arrangement;

Some of the other ways we may collect Personal Data shall include (but is not limited to):

- (a) communications with you via telephone, letter, fax, and email;
- (b) when you visit our website;
- (c) when you contact us in person;
- (d) when we contact you in person;
- (e) when we collect information about you from third parties (such as the social graphs

available from social media companies); and other channels including our support helpdesk.

- (f) Possible extrapolation of other information by processing the data.
- 3. WHAT OTHER DATA DO WE COLLECT?

From our website and services, we collect your Personal Data in the following ways:

(a) IP address We use your IP address to help diagnose problems with our server and to

administer our website. IP addresses are not linked to personally identifiable information.

(b) Cookies

A cookie is an element of data that a website can send to your browser, which may then

store it on your system. We use cookies in some of our pages to store your preferences and

record session information. The information that we collect is then used to ensure a more

personalized service level for our users.

Please refer to our Cookie Policy for the exact information on how we use cookies.

Information collected from cookies is used by us to evaluate the effectiveness of our site,

analyze trends, and manage the platform. The information collected from cookies allows us

to determine such things as which parts of our site are most visited and difficulties our

visitors may experience in accessing our site.

With this knowledge, we can improve the quality of your experience on the platform by

recognizing and delivering more of the most desired features and information, as well as by

resolving access difficulties. We may also use cookies and/or a technology known as web

bugs or clear gifs, which are typically stored in emails to help us confirm your receipt of, and This Privacy Policy covers any Personal Data provided to us:

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our site, or allow third-party service providers to do this. Your continued use of this site, as

well as any subsequent usage, will be interpreted as your consent to cookies being stored

on your device.

Log in information can potentially be saved in cookies. Therefore it is important that you

prevent unauthorized access to your password and your computer. If you use a shared

computer, you should always log out properly and clear the browser for

cookies.

(c) User feedback form

Our feedback form requires you to give us contact information (e.g. your name and email

address) so that we can respond to your comments. We use your contact information from

the registration form to send you information about our company. Your contact information is

also used to contact you where necessary.

(d) Site tracking

We also use third-party service provider(s), to assist us in better understanding the use of

our site. Our service provider(s) will place cookies on the hard drive of your computer and

will receive information that we select, for example, how visitors navigate around our site,

what pages are browsed and general transaction information. Our service provider(s)

analyzes this information and provides us with aggregate reports. The information and

analysis provided by our service provider(s) will be used to assist us in better understanding

our visitors' interests in our site and how to better serve those interests. The information

collected by our service provider(s) may be linked to and combined with information that we

collect about you while you are using the platform. Our service provider(s) is/are

contractually restricted from using information they receive from our Site other than to assist us.

4. WHAT DO WE USE YOUR PERSONAL DATA FOR?

We may use your Personal Data for the following "Core Purposes":

- (a) to enable us to provide our services and perform our services to you;
- (b) to protect the safety and well being of yourself and/or other customers;
- (c) to investigate and respond to claims and inquiries from you;
- (d) for business development purposes such as statistical and marketing analysis, systems

testing, maintenance and development, customer surveys or to help us in any future

dealings with you, for example by identifying your requirements and preference;

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- (e) to comply with any legal or regulatory requirements; and/or
- (f) for all other purposes ancillary to any of the purposes stated above. Ancillary to these

"Core Purposes", we reserve the right to use your data in the following ways:

- (g) to communicate offers, product, services and information on products and activities;
- (h) marketing/cross-marketing and communicating with you in relation to products and

services offered by us and our service partners as well as our appointed agents; and/or

- (i) for all other company-related purposes ancillary to any of the purposes stated above.
- 5. ACCESSING / CORRECTING / UPDATING YOUR PERSONAL DATA

Depending on your country of residence and its legislation, you may have the right to

request from us a copy of your personal data, as well as to delete your personal data, make

amendments to it or restrict its processing. We will endeavour to provide the information

back to you as soon as practicable. However, we also reserve the right to validate all

requests for the authenticity of the request.

You may be requested to provide us with your personal data, such as KYC documents in

specific situations to comply with legal and regulatory requirements or in case of a dispute

between you and Bestwallet.com. In such cases Bestwallet.com expects you to provide us

with such requested information for the further processing and actions. We hope to ensure that you are fully aware of the data protection rights

that you enjoy.

Unless otherwise required by law or government orders, each User has the following rights:

5.1 Right of Access

You have the right to access or obtain copies of your personal information. We may charge a

reasonable fee for providing the access service.

5.2 Right to Rectification

You have the right to correct your personal information that you deem inaccurate. You also

have the right to ask us to complete the personal information that you deem incomplete

within a reasonable limit.

5.3 Right to Erasure (Right to be Forgotten)

You have the right to request the erasure of your personal data under certain circumstances.

5.4 Right to Restriction of Processing

Under certain circumstances as required by law or as specifically reminded by us, you have

the right to request us to restrict the processing of your personal information; however, you

understand that such restriction of the processing may prevent us from providing you with

some of Ai16ZH's services. (f) for all other purposes ancillary to any of the purposes stated above. Ancillary to these

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5.5 Right to Object

Under certain circumstances as required by law or as specifically reminded by us, you have

the right to object to the processing of your personal information; however, you understand

that such objection of the processing may prevent us from providing you with some of Best

Wallet's services.

5.6 Right to Data Portability

Under certain circumstances as required by law or as specifically reminded by us, you have

the right to request us to transmit the personal information that we collect to another body, or

directly to you. We may charge a reasonable fee for providing the transmission service.

6. WITHDRAWING CONSENT

Please note that it is obligatory for the Company to process your Personal Data for the Core

Purpose as stated above, without which some services or features provided by Ai16ZH

may be affected. If we do not have your consent to process your Personal Data for Ancillary

Purposes, we will not be able to keep you updated about our future, new and/or enhanced

services and products.

Nevertheless, you may stop receiving promotional activities by:

- (a) unsubscribing from the mailing list(s);
- (b) editing the relevant account settings to unsubscribe; or
- (c) sending a request via our Contact Us form on www.BestWallet.com
- 7. TO WHOM DO WE DISCLOSE YOUR PERSONAL DATA?

We will not trade or sell your Personal Data to third parties. Your Personal Data shall only be

disclosed or transferred to the following third parties appointed or authorised by the

Company for the fulfilment of the Purpose of: (a) data warehouses; (b) IT service providers;

(c) data analytics and/or marketing agency; (d) legal bodies as permitted or required by law

such as in compliance with a warrant or subpoena issued by a court of competent

jurisdiction; and/or (e) regulatory authorities applicable to you; and/or (f) safety and security personnel. In addition to the above, your Personal Data may also be

disclosed or transferred to any of the Company's actual and potential assignee, transferee or

acquirer (including our affiliates and subsidiaries) or our business, assets or group

companies, or in connection with any corporate restructuring or exercise including our

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to ensure that their employees, officers, agents, consultants, contractors and other third parties mentioned above who are involved in the collection, use and disclosure of your

Personal Data will observe and adhere to the terms of this Privacy Statement.

8. HOW LONG WILL WE RETAIN YOUR PERSONAL DATA?

The Company may store data in global hosting providers with servers across various regions

and we shall take all reasonable steps to ensure that all Personal Data is destroyed or

permanently deleted when no longer required for the Purpose of the company, and prepare

a disposal schedule for inactive data after a 24 month period.

Ai16ZH implements various security measures to ensure that your personal data is

stored safely and is not compromised in any way. At the same time, Ai16ZH cannot in

good faith guarantee that data breach is not possible since no security measure is able to

provide absolute protection. It is advised for Users to take their own safety measures such

as 2-Factor Authentication or other measures not provided by Ai16ZH. If you suspect

that your account information or your personal data has been compromised, you should

contact Ai16ZH's Support as soon as possible.

9. LINKS TO THIRD PARTY WEBSITES

We may link this website and/or our applications to other companies' or organizations'

websites (collectively, "Third Party Sites"). This Privacy Notice does not apply to such Third

Party Sites as those sites are outside our control. If you access Third Party Sites using the

links provided, the operators of these sites may collect your personal information. Please

ensure that you are satisfied with the privacy statements of these Third Party Sites before

you submit any personal information. We try, as far as we can, to ensure

that all third party

linked sites have equivalent measures for the protection of your personal information, but we

cannot be held responsible legally or otherwise for the activities, privacy policies or levels of

privacy compliance of these Third-Party Sites.

10. ADDITIONAL INFORMATION OR ASSISTANCE

Please note that this Privacy Policy may be amended from time to time in accordance with

applicable laws and regulations and such variations may be applicable to you. For further

inquiries or complaints in relation to our handling of your Personal Data or our Privacy Policy

or if you wish to access, update or amend your Personal Data as mentioned above please

contact us at contact@Bestwallet.com